



Frequently Asked Questions

Q: What is VOIPARTY?

A: VOIPARTY is the first Peer to Peer Inter-exchange carrier; a brand new type of network providing Termination Service.

Q: What is Termination Service?

A: Termination Service is a part of the internal telecom technology that is required for the delivery of calls that travel between major carriers. In other words, if a call is launched from an ATT controlled area of the country and needs to be delivered to a Verizon controlled area of the country, a Termination Service Company is required to provide that inter-exchange procedure. VOIPARTY supplies that Termination Service.

Q: How many players are in that Termination Service Industry?

A: Approximately 90,000 across the globe, mostly made up of small to medium-sized players

Q: Why would VOIPARTY have a chance at the industry of Termination Service when there are already 90,000 players in the business?

A: We will be more competitive. We can offer Termination Service at 20 to 40% less per minute than the least expensive competitor.

Q: How big is the Termination Service industry?

A: Termination Service Market is valued at 800 million dollars a month in the USA alone.

Q: How many members are in VOIPARTY as of the beginning of January 2010?

A: Approximately 5,000

Q: In how many states in the US do we have representation at this point?

A: In 47 states and several provinces in Canada

Q: How many boxes can be installed in any given area?

A: VOIPARTY can support as many as 30 boxes in any area of average demographics. An idea to visualize this: For every 100,000 households there is a need for approximately 150 boxes.

Q: Where are boxes being placed at this time?

A: Throughout the US and Canada.

Q: How many boxes do you need to complete coverage of the US and Canada?

A: 1.3 million boxes will spread out throughout the US and Canada will give us coverage in every LATA.

Q: What about the rest of the world?

A: Eventually, VOIPARTY plans to have boxes spread across the globe. There are several people already beginning to alert people in different countries throughout the world. VOIPARTY states that by the end of 2010 it will begin to have presence overseas; however, we do not yet know which countries will open first.

Q: How will international activity affect our commissions?

A: Positively; it will be based on the same compensation plan and be a continuation of the same comp plan, no breaks.

Q: What does LATA stand for?

A: Local Access Transport Area: This is the area which we serve with our VOIPARTY Termination Service box. A LATA is also loosely referred to as the "Last Mile"

Q: Are any areas saturated with boxes yet?

A: No, so don't have any concerns for that right now. At this time, all you should be concerned with is sharing this Opportunity, and sponsoring as many people as you can, and supporting your team to help them sponsor

Q: Is this MLM?

A: No, this is more a Referral Marketing Program.

Q: How is this different from an MLM?

A: In Voiparty you do need to refer at least one person to earn commissions, but unlike MLM, to earn and continue to earn commissions, you don't have to buy something every month, or spend time urging people in your matrix to buy a product or products over and over again. Once you have done some referring of the VOIPARTY opportunity, you can't relax and forget about it; don't have to do anything else except make sure that your VOIPARTY box is plugged in and no one spills hot coffee on it.

Q: You mean I don't have to spend any more money to make money?

A: The only money you will have to spend is the annual \$29.00 administrative fee to help cover costs of customer service, accounting for commissions, etc...; but since you paid for the first year of administrative costs when you first signed up, you won't be asked to pay that for a year

Q: What if I don't refer anyone to VOIPARTY?

A: If you don't refer anyone at all, you will still have an Unlimited Long Distance Dialing Program to US and Canada and several foreign countries; or if you prefer you can receive a 10% commission on the income from the box.

Q: What will I need to set up my VOIPARTY box at my home?

A: You will need three things:

- 1) A VOIPARTY Box
- 2) An internet connection either through DSL, High Speed Cable or Fiber Optics with a modem
- 3) A Second or Dedicated Line Landline with Unlimited Local Minutes

Q: Does this mean I need to have a computer in my home?

A: Not at all. All you need is a connection to the internet through DSL, High Speed Cable or Fiber Optics. You don't have to have a computer. So there is no problem if you don't have a Computer at home, or have a Laptop that you take with you all the time.

Q: What does the VOIPARTY box do exactly?

A: The VOIPARTY Box provides Termination Service for calls in your area, or LATA, Plus it provides Unlimited Long Distance for US (Including Alaska and Hawaii), Canada, Puerto Rico, American Virgin Islands and will eventually give us unlimited calling to various countries overseas, which are yet to be determined. For the first 6 to 8 months, however, it is recommended to get a dedicated line to connect to the VOIPARTY Box.

Q: What is Termination Service?

A: Termination Service is a part of the internal telecom technology that is required for the delivery of calls that travel between major carriers. In other words, if a call is launched from an ATT controlled area of the country and needs to be delivered to a Verizon controlled area of the country, a Termination Service Company is required to provide that inter-exchange procedure. VOIPARTY supplies that Termination Service.

Q: Why would VOIPARTY have a chance at the industry of Termination Service when there are already 90,000 players in the business?

A: We will be more competitive. We can offer Termination Service at 20 to 40% less per minute than the least expensive competitor.

Q: How many minutes can a VOIPARTY box supply to the Termination Service industry?

A: Each box can provide approximately 300 minutes of Termination Service per Day; however, our already financially rewarding compensation plan only reflects the money we would make if the VOIPARTY box is at 50% capacity; 150 minutes of Termination Service. VOIPARTY wants to make sure that they don't overstate the residual commissions in this in the beginning, but what this means for us is that the monthly residual commissions for Termination Service as stated on the compensation plan could eventually be twice as much. The company is being conservative at this time.

Q: Why is it best to get a dedicated line for the next 6 to 8 months? Why can't I use my existing line?

A: There are several reasons:

- 1) At this time we do not have portability for your existing landline phone number. This means we can not port-over your existing number to the box, so you would lose your existing phone number, which would be a hardship for most people.
- 2) We can not offer 911 Emergency dialing from the VOIPARTY Box yet, which could be dangerous in a home, especially if one doesn't have a cell phone.
- 3) The quality of the calls will not be what most people expect from their phone service for the first few months, as VOIPARTY will be fine tuning the boxes in the different networks as our coverage increases. Problems such as static, and echo could affect the quality. In approximately 6 months the quality will be excellent and it will make sense at that point to consider eliminating the dedicated line and the monthly expense.

Q: What happens after 6 to 8 months? Do I keep my original carrier and line?

A: Yes, you can now hook your box into your pre-existing line, and continue using your pre-existing phone number, or port your pre-existing number over to your box and preserve you pre-existing number this way. You will also now have 911 Emergency dialing, as well and high quality phone service.

Q: Are there any kind of phone connections or companies that will not work for the VOIPARTY box?

A: Vonage is one system that won't work for a VOIPARTY Box connection as it is a pure internet connection. Also, Satellite telephone systems are problematic as they tend to have irregularities depending on the weather.

Q: What are the telephone systems that work well for the extra line?

A: Comcast. Even WIFI connections seem to be suitable

Q: Why does the Box Cost what it does?

A: The Cisco Box alone, as a quality piece of hardware, the best of its kind in the industry, is valued at around \$69.00. Then VOIPARTY has to download the very special software that they have been creating over these last few years, in the box and then get the box provisioned by the FCC. They then need to Handle and Ship. Plus within the start up cost of either \$228.00 or \$278.00 is the annual administrative fee of \$29.00 which pays for administrative fees and accounting for our commissions which will be coming to us both Monthly and Bi-Monthly.

Q: Does VOIPARTY make any profit on the sale of the boxes?

A: Not at all. In fact during the VIP Phase VOIPARTY has been losing money on the boxes with all expenses considered.

Q: How do we know if our box is working correctly?

A: There are four lights on the box. From Left to right: **One** is the **Power Button**, **Two** is the **Internet Connection**, **Three** is the **Phone Connection**, and **Four** is the **Phone Line**. If you do not connect a Phone to the back of the box, the Third Light might not come on. It is essential that the first, second and fourth light on the box from left to right are lit up in order to conduct Termination Service for your area. Whether you chose to plug in a phone into the third port of you box is up to you. For the first

Q: What happens if our VOIPARTY box is not working correctly?

A: VOIPARTY will replace it for free, as long as no damage was incurred by the member, such as spilling hot coffee on the device.

Q: How will VOIPARTY know if the box is not working correctly?

A: The company can see if the box is connected and functioning correctly from the corporate offices, through their central monitoring.

Q: What happens if VOIPARTY Central Monitoring sees that a box is not working correctly, or not connected properly?

A: VOIPARTY Corporate will alert the Member by email, repeatedly if necessary, to let them know there is a problem. The member must contact Corporate if they get an alert so that the problem can be solved as quickly as possible. Remember, a VOIPARTY box that is not connected or functioning correctly is losing business and commission monies for all of us!

Q: When will the new website, with the interactive back office, training, etc...be ready for use?

A: The new website and tools will not fully be ready until the end of the month; however we should get a glimpse of it by the third week in January in the form of a Beta Version.

Q: If a person joins before the deadline of January 31st and has not yet signed up one person, will they still maintain their VIP status and all the advantages?

A: Absolutely! If they don't sign someone up until February, or March, or June, they will still maintain VIP status; meaning will they be paid down to the 5th Level of the Matrix Compensation Plan with only one referral. The downside of not signing up someone as quickly as possible is that you are missing out on Commissions.

Q: What is the VIP Sponsoring Phase; when does it end, and what are the advantages of joining during the VIP phase?

A: The VIP Phase is a special period of time for joining with VOIPARTY which offers special advantages as founding members. It will end on January 31st. The advantages are threefold:

- 1) The cost for signing up is: \$228.00 as opposed to \$278.00 starting on February
- 2) A VIP Member (Someone who signs up before February 1st) who only refers one other person will be qualified to be paid down to the 5th Level of the pay

plan as opposed to the 4th Level . This can mean significant difference in monthly commissions

- 3) All promotional materials; brochures, CDs, DVDs, etc..., will forever be 50% Less for VIP Members

Q: When will we get the Bios on Corporate?

A: They will be posted on the new website at the end of then month.

Q: If one joins after the VIP Phase, how many people does one need to Sponsor to qualify for commissions down to the 5th Level?

A: If you Sponsor two Members, you will qualify down to the 5th Level of Commissions

Q: What are the different kinds of commissions that we can earn?

A: Fast Start Bonuses, Residuals and Infinity Bonuses.

Q: Where are the commissions derived from? How do I make money?

A: Fast Start Bonuses are derived from the initial sale of boxes, whether you sponsor personally, or the sales fall somewhere in your qualified matrix. Residuals derive from the income from the Termination Service being provided to the telephone industry at large through our Voiparty boxes. The Infinity Bonuses are a combination of both.

Q: When do we get paid commissions?

A: Residuals paid on the actual Termination Service income derived from the active Voiparty boxes will be paid monthly. The Fast Start and Infinity Bonuses will be paid bi-weekly.

Q: How do I get started?

A: To Sign up for the VOIPARTY opportunity, you need to first get an Invitation Code from the person who shared this opportunity with you. The code will consist of a series of numbers which reflect the identity of your sponsor. You can not Sign-Up without an Invitation Code. This protects the people who are hard at work sharing the VOIPARTY information at this time. To actually Sign-Up go to the www.voiparty.com website and click on the Sign-Up Tab at the top. Where it asks for an Invitation Code, type in the code you were given and then fill out the

information that it asks for directly after. Be sure to write down your password, email address that you provided, phone number to reach you at, etc... You will need to have access to this information. You will be asked to pay for your Box at this time, so be ready with a credit card.

Q: What happens next?

A: You should receive a Welcome Email giving you your Member ID# and a series of Invitation Codes that you can offer to those with whom you share the opportunity. If you don't receive your Welcome Email within a matter of minutes, please contact your sponsor and send an email to: customer_service@voiparty.com and let them know that you haven't received the Welcome Email. Be sure to give them your name and sponsors's name in the Email and the invitation code you used to sign up.

Q: What do I do after I have gotten my Welcome Email?

A: Go to the www.voiparty.com website and Click on the Virtual Office Tab at the top. Type in your Member ID# preceded by the letters: vip (be sure they are in Lower Case) For example: vip3568 ; then, where it asks for a Password, type in the Password that you created when signing up . If you have any trouble getting into the back office with your Member ID# and Password, send an email to: customer_service@voiparty.com and let them know that you are having difficulties.